

## Introduction

### An Unbeatable Tool Selection

Thomas & Betts offers a complete range of tools for industrial electrical applications. This catalogue provides a look at our extensive tool offering including manual, hydraulic, and battery-operated compression tools. You'll also find a comprehensive die selection chart that makes matching dies to tools fast and easy.

Whatever the application or budget, there's a Thomas & Betts tool that will help you get the job done faster and more efficiently.

## Warranty and Service Providers

### Thomas & Betts Tool Service

Thomas & Betts Tool Service has a staff of highly trained, experienced and dedicated technicians and application specialists to support our customers in every aspect of their tooling needs.

The Tool Service Department is capable of repairing all Thomas & Betts tools, from small tools to large hydraulic pumps and crimping heads. The department is also responsible for warranty repairs and will supply a loaner tool when necessary.

For customers capable of repairing their own tools, Tool Service also sells the component parts. In addition, they can provide the technical data and information required.

Other services include the calibration or certification of tools to meet applicable standards including "in house" certification of tools for larger OEMs in conjunction with the ISO 9000 programs.

**Corporate Thomas & Betts  
Tool Service**

8735 Hamilton Road, Southaven, MS 3867  
Tel.: 662-342-1545 ext. 3930  
1-800-284-8665  
Fax: 662-393-3929

**Centre de réparation  
hydraulique Uptown Ltée**

464 St-Hubert  
Laval, Quebec H7G 2Y9  
Tel.: 514-387-6143  
Fax: 450-667-8335

**Trydor Industries Ltd.**

1201 Franklin Street  
Vancouver, British Columbia V6A 1L2  
Tel.: 604-254-1695  
1-800-567-8558  
Fax: 604-254-6666

## Warranty and Service Providers

### Limited Warranty

Thomas & Betts manufactures its tools to be free of defects in material and workmanship for the time specified below. Should any defect occur during the specified time period, Thomas & Betts will repair or replace the tool at its option.

### Limitations and Exclusions

This Warranty is in lieu of all other representations and expressed and implied warranties (including the implied warranties of merchantability and fitness for use) and under no circumstances shall Thomas & Betts be liable for any incidental or consequential property damages or losses.

**This warranty is non-transferable and replacement of defective parts must be made at a facility designated by the manufacturer.**

#### 90 DAYS

- Electronically operated tools (printers, testers)
- Individual dies

#### 1 YEAR

- Pneumatic tools
- Cable cutters, strippers
- ID printers

#### 2 YEARS

- Mechanical hand tools with ratchet or Shure-Stake® mechanism
- Hydraulic pumps (battery operated tools included)

#### 5 YEARS

- Mechanical hand tools without ratchet or Shure-Stake® mechanism
- Hydraulic tools (self-contained and remote heads)

Direct all inquiries to the Thomas & Betts Regional Sales Office in your area.